

At Compass House, we strive for innovative clinical excellence and compassionate care, working sustainably with patients, our people and healthcare partners to improve the health of the community we serve



Caring – We put our people and patients at the heart of what we do to provide a caring service and respond with compassion and kindness.

Teamwork – We achieve effective teamwork through communication, demonstrating a positive attitude and respecting each other at all times, creating an organisation that our staff are proud of. We provide support, training and development for our team to create a healthy, happy and stable workforce.

Excellence - We strive to be the best we can be and aim to deliver 100% patient satisfaction. We are action orientated with a responsive, 'can do' ethos.

Collaboration - We work collaboratively with other healthcare providers and support organisations ensuring better patient outcomes. We promote preventative measures and self-care to keep our patients healthy

Innovation – We are committed to improving the level of service offered to our patients. We are constantly seeking new ways of working to enhance service provision and the patient experience, introducing new technologies and methods of working to meet the expectations of our patient group.

Listening – We consult and encourage feedback, listening and responding to our patients and our team. We respect the inherent value and worth in each person. We promote strong leadership throughout the organisation to encourage a high level of care.